

2024

ANNUAL REPORT

Caring for Los Angeles since 1920



Our Mission

Together, we improve the health and well-being of the people and communities we serve.



Our Values



Quality Health Care

Delivering patient-centered, culturally sensitive, and equitable care that is safe, timely, effective, and promotes prevention and wellness for all in our community.



Compassion

Engaging with empathy and concern for the needs and well-being of every patient, creating a safe and supportive environment for all.



Collaboration and Teamwork

Emphasizing the value of working together with patients, staff, and community partners to achieve the best health outcomes.



Innovation and Excellence

Demonstrating a commitment to continuous improvement, embracing new technologies, and adapting to the changing healthcare landscape.

The Heart of Quality Healthcare



140+

Attending Physicians
Resident Physicians
Nurse Practitioners
Physician Assistants
Certified Nurse Midwives
Mental Health Therapists
Pharmacists
Dentists



450+ Total Employees

Our Services

- Behavioral Health
- Case Management
- Care Coordination
- Dermatology
- Eligibility Assistance
- Family Planning
- Geriatric Care
- Health Education
- Immunizations
- Nutrition Counseling
- Preventive Child and Adult Dental
- Specialty Dental Services
 - Cleft Lip/Cleft Palate Program
 - Orthodontics
- Primary Adult Care
- Primary Pediatric Care
- Pharmacy
- Women's Health
 - Obstetrics/Gynecology
 - Certified Nurse-Midwifery Program
 - Pre- and Post-Natal Education Program
- Well-Child Services
- Optometry

Medical Services



150,629

Total medical visits in 2024 across all our clinic locations



37,699

Total unique medical patients in 2024

Patient Age Range



Newborn



101 years old

We deliver high-quality, affordable medical care for the whole family—from newborns to seniors. Our services are comprehensive, culturally sensitive, and focused on removing barriers so patients can live healthier lives.

Our whole-person services are culturally sensitive and designed to remove barriers to better health. We offer:

- Pediatrics & Teen Care
- Adult & Senior Primary Care
- Prenatal, Reproductive & Family Planning
- HIV Prevention & Treatment
- LGBTQIA+ & Gender-Affirming Care
- Chronic Disease Management
- Immunizations & Screenings
- Nutrition Counseling

Caring for Older Adults

In 2024, Eisner Health is proud to have received the **Age-Friendly Health System — Committed to Care Excellence Award**, the highest designation awarded by the **Institute for Healthcare Improvement (IHI)** in partnership with the **John A. Hartford Foundation**, the **American Hospital Association** and the **Catholic Health Association of the United States**. We're committed to providing the best possible care for all older adults using the evidence based 4M's Framework.



Behavioral Health

At Eisner Health, we believe emotional and mental health are just as essential as physical well-being. Our Behavioral Health team is committed to providing compassionate, evidence-based care to children, adolescents, adults, and families across all our clinic locations and via telehealth.

Our dedicated team of bilingual therapists, psychiatrists, and social workers offers a broad range of services designed to support our patients' mental wellness throughout every stage of life.



9,758

Total Behavioral Health visits in 2024 across all of our clinic locations.



2,000

Total unique patients in 2024



Dental



19,294

Total visits in 2024 across our 3 locations in DTLA, Lynwood, and Sherman Oaks.



7,390

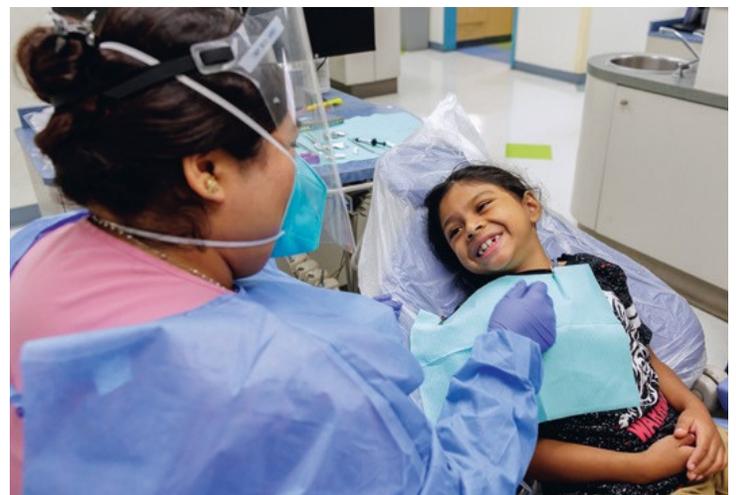
Total unique patients in 2024



Specialty Services

Unique in Los Angeles: Eisner Health's Specialty Dental Services

We are proud to be the only Federally Qualified Health Center in Los Angeles County to provide orthodontic and cleft lip and palate treatment to our patients. To support patients who need these complicated treatments, the dental team collaborates with plastic surgeons, oral surgeons, and speech therapists from several different hospitals in the area.



More Than Medicine

At Eisner Health, we know true health goes beyond the exam room. That's why we offer a range of support services—connecting patients to resources, education, and care coordination that empower long-term well-being.



Classes That Empower

In 2024, we offered free classes and workshops to help patients and families take charge of their health, including Prenatal & Childbirth Prep, Diabetes Management, Parenting Support, Nutrition & Healthy Eating, Breastfeeding Classes, Stress Reduction & Mental Wellness, and more—all available in English and Spanish.



Community Connection

Our Patient Relations team helped us stay connected to the community by attending **62 health fairs and tabling events across Los Angeles in 2024**—bringing resources, referrals, and care access directly to the people we serve.



Navigating Complex Needs

For patients facing chronic illness, housing insecurity, or mental health needs, our Care Coordinators and ECM team provide **one-on-one support** to connect them with services, navigate care, and remove barriers to better health.



Providing Nourishment and Support for Recovery

At 68, Mr. P faces ongoing health challenges due to the lasting effects of a stroke and other medical conditions. With his wife as his primary caregiver, accessing nutritious food was becoming increasingly difficult.

During a routine Health Risk Assessment, our Medical Care Coordinator identified Mr. P's need for food assistance and connected him with a program that provides Medically Tailored Meals. Just weeks later, Mr. P was thrilled to learn he qualified—he had already spoken with a dietitian and was set to receive his first delivery.

Now, nutritious meals arrive at his doorstep each week, easing his burden and supporting his health. With continued access to this vital resource, Mr. P has one less worry on his road to wellness.

Expanding Access to Care in the San Fernando Valley

Eisner Health Opens New Clinic at Plaza del Valle in Panorama City

In August of 2024, Eisner Health proudly expanded our presence with the opening of a brand-new community health center in Plaza del Valle, located in the heart of Panorama City. This vibrant commercial and cultural hub is now home to a full-service Eisner Health clinic bringing accessible, compassionate care to thousands of families in the San Fernando Valley.

Services Now Offered:

- Primary Care for Children, Adults, and Seniors
- Prenatal & Women's Health
- Behavioral Health Services
- Health Education Classes
- Support with Medi-Cal, Medicare, and Covered California Enrollment

Coming Soon:

-  Optometry
-  Dermatology
-  Pharmacy



Your Support Made This Possible

Thanks to your generosity, Eisner Health's new Plaza del Valle clinic is now delivering quality care to families in Panorama City and beyond.



Our Annual Gala Sunset Social: A Celebration of Community and Commitment

Together, we raised over \$250,000 to support equitable, comprehensive health care for all.

A Night to Remember

On September 26, overlooking the Downtown Los Angeles skyline, we welcomed friends, partners, and new supporters to our annual Sunset Social. This special evening brought our mission to life through stories of resilience, community, and hope.

Our guests heard firsthand how Eisner Health is transforming lives with care that goes far beyond the exam room. From behavioral health and prenatal support to telehealth and senior care, every dollar raised helps us serve more people, more deeply.

Our Impact Together



+\$250,000
raised thanks to
your support!



11+
health centers and mobile
clinics across L.A. County



43%
of visits served children and
young adults

Thank You to Our Sponsors!

TITLE SPONSOR



PLATINUM SPONSOR

Astrana Health

Kevin Kroeker and Lynn Miyamoto

GOLD SPONSOR



SILVER SPONSOR



Stanley P. Berkman and
Christopher Murphy



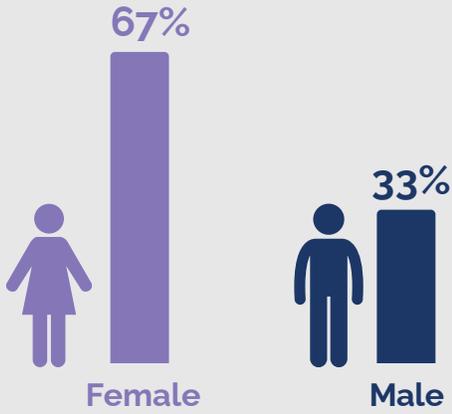
BRONZE SPONSORS

VIP SPONSORS

COMMUNITY SPONSORS

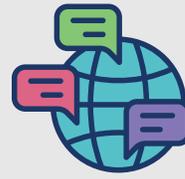


Demographics



11
locations
40,690
patients
201,268
total visits

Age Groups



47%

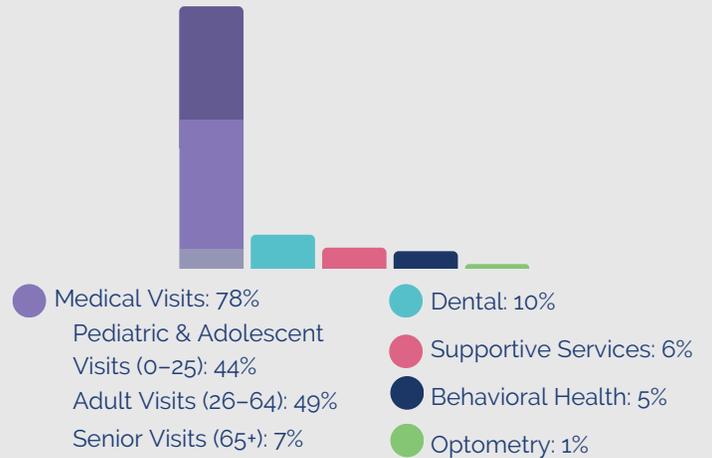
of patients best served in a language other than English



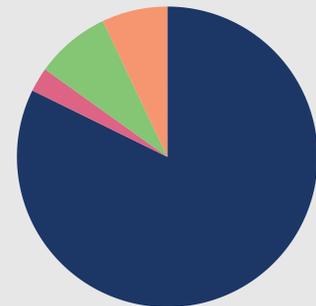
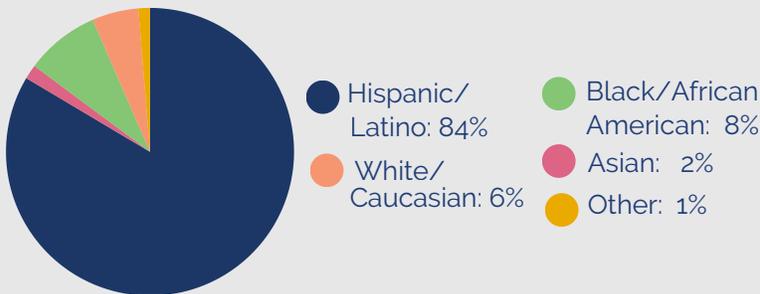
96%

of patients living at or below 200% the federal poverty level

Visit Types



Patients by Race/Ethnicity



Health Coverage Status



196

the number of zip codes where our patients reside

Our Supporters

Eisner Health is grateful for your support in helping us provide quality, compassionate care to the 40,000 infants, children, and adults we serve each year. We extend our heartfelt thanks to the individuals, foundations, and partners who make this possible.

Foundation + Community Supporters

January 1st - December 31st, 2024

\$250,000+

HRSA
Northeast Valley Health Corporation
The Ahmanson Foundation
The California Community Foundation
The Eisner Foundation

\$100,000+

Community Family Care Medical Group IPA
Delta Dental Community Care Foundation
L.A. Care Health Plan
The William Randolph Hearst Foundation

\$50,000+

California Health Care Foundation
Cedars Sinai
Health Net

\$25,000+

Change Reaction
Molina Healthcare
Valley Presbyterian Hospital

\$10,000+

California Academy of Family Physicians
Community Clinic Association of Los Angeles County
Ella Fitzgerald Charitable Foundation
Essential Access Health
Hundley Foundation
Kaiser Permanente
Preferred IPA
Salimpour Medical Group
Scan Health Plan

\$5,000+

Arthur J Gallagher & Co.
Davis Wright Tremaine LLP
Facktor
First 5 LA
Good+ Foundation
Jewish Federation of Cleveland
Los Angeles County Third Supervisorial District
MEDICUS IT LLC
MedPoint Management
Prima Waste Management
Westmount Partners LLC

\$1,000+

Agora Realty and Management, Inc. Realty
Blue Shield of CA Foundation
Californians Allied for Patient Protection
Capital Group
CBRE Group Inc
City National Bank
Dignity Health California Hospital Medical Center
HealthMerch
Jar Insurance Services
Los Angeles County First Supervisorial District
Mother's Nutritional Center
National Health Foundation
Northern Trust
The Creative Department
The Northern Trust Company

\$100+

Murphy Austin Adams Schoenfeld LLP
National Association of Community Health Centers
OakTree Capital Management
The Hebets Company

Individual Sponsors

January 1st - December 31st, 2024

\$10,000+

Kevin Kroeker and Lynn Miyamoto
Stan Berkam

\$5,000+

Chris Isola
Joshua Englander

\$2,500+

Ian Wiener
Kevin Rossi

\$1,000+

Allan Gordon
Amy Foo
Calvin Gross
Chris Wing
Irv Sitkoff
Kennedy Wilson
Monica Gutierrez-McCarthy
Sam Leslie
Sergey Navolnev
Sherry Sexton
Zahra Movaghar

\$500+

Ada Sands
Ara J. Soudjian
Ben Ferguson
Elizabeth Sadlon
Erika Sockaci
Ilene Williger
Narendra Reddy
Peter Roan
Randall Smith
Randi Becker

Randy VonFeldt
Regena Robinson
Ryan Russell
Tracy Norton
Yolanda Macias

\$100+

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Christi Cicerelli
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Sean Dyer
Sharon Helden
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Tyler Vogler
Veronica Valencia



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President + CEO



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Tyler Vogler
Sr. Vice President +
Chief Operating
Officer



Sergey Navolnev
Chief Financial Officer



Andrew Signey
VP General Services +
Government Affairs

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Trent Stamp,
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Stanley P. Berkman,
Director

Erika L. Sockaci, MBA, MHA,
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Questions?

If you have any questions, please contact
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