COVID-19 Treatment
Questions & Answers

We have new, effective tools to take good care of ourselves if we get COVID-19.

Eisner Health offers Paxlovid, a COVID-19 treatment which is safe, free, and highly effective at preventing COVID-19 illness from becoming serious. Treatment can stop the virus from multiplying in your body, may help you test negative sooner, and may reduce the risk of developing long COVID symptoms.

WHAT are COVID-19 treatments?

Medications that can stop COVID-19 illness from getting serious.

Eisner Health offers Paxlovid, a pill that can be taken at home. If you need treatment, please call (213) 747-5542 to speak to our pharmacy.

WHO should take Paxlovid?

Anyone 12 years and older who tests positive for COVID-19 and has symptoms qualifies for COVID-19 treatments.

Paxlovid is recommended for those who have certain experiences and conditions that put them at higher risk for worse COVID-19 illness, such as being 50 years and older, not being up-to-date with COVID-19 vaccinations, obesity, physical inactivity, smoking, asthma, diabetes, mental health conditions, and more.

WHEN should I take Paxlovid?

Paxlovid must be taken within 5 days of when symptoms begin.

Get treatment while your illness is mild – don't wait until your illness gets worse.

WHY should I take a Paxlovid?

Paxlovid is effective in stopping COVID-19 illness from getting serious. Scientific evidence shows they can cut the risk of serious symptoms, hospitalization, and death in half or more. Early evidence also suggests they may lower the risk of developing long COVID symptoms.

The Paxlovid pill can also prevent the virus from multiplying in your body and infecting more of your cells, which can help you test negative sooner.

WHERE do I get Paxlovid?

Eisner Health patients over the age of 18 should call us at (213) 747-5542 and Press 7 to speak directly to our pharmacy. Free same-day shipping for Paxlovid is available.

Patients between the ages of 12-17 should call us at (213) 747-5542 to set up a same-day phone or telehealth appointment with one of our pediatricians before receiving a prescription.

How much does Paxlovid COST?

Paxlovid is free, with free same-day shipping when prescriptions are placed before 4:00 p.m. regardless of insurance or citizenship status. Prescriptions written after 4:00 p.m. will be sent out the following day.

Call the State COVID-19 Hotline if you were incorrectly charged for COVID-19 treatment at (833) 422-4255

Pharmacy Hours

Our pharmacy is located in Downtown Los Angeles at 1530 S. Olive St., Los Angeles, CA 90015.

Call us at (213) 747-5542 to speak directly to our pharmacy.

Open:

Monday–Saturday
9:00 a.m.–5:30 p.m.

Source California Department of Health

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