We're advancing the health of our patients

The Quality Improvement (QI) team plays a major role in our efforts to improve the care and health of our patients by providing data-driven solutions. Improving preventive cancer screening rates, childhood immunizations rates, and diabetes care are only a few of the many efforts that QI leads to improve health outcomes. The QI team helps conduct "Plan-Do-Study-Act" cycles, which allow our teams to react and respond to the needs of our patients. We celebrate the growth of our QI department, and with such a robust program, we look forward to continuing to improve how we deliver care and help our patients achieve positive health goals.

We're improving the patient experience

In order to increase our patients’ access to care, Eisner Health has been piloting the Patient Experience Initiative (PEI) at our Olive Street campus. PEI focuses on improving how we provide excellence in health care from the view of the patient. This includes reducing wait times, increasing communication, and improving patient satisfaction. Over the past year, we received high satisfaction scores from our patients, pointing to the impact of the work being done behind the scenes. We will continue to respond to the needs of our patients and provide the care that they deserve.

We’re committed to our promise

At Eisner Health, we believe in care for all people. In May 2018, we renewed our promise to provide compassionate care to all. Alongside new friends, donors, and partners, we celebrated three Community Health Champions. These champions demonstrated a strong commitment to community health through their service and advocacy, and we were proud to showcase their work. Our President & CEO, Warren Brodine, highlighted a common thread found throughout the organization – respect and dignity. Without the support of our donors and partners, we would not be able to continue our longstanding commitment to treat those we serve with that respect and dignity. We are grateful to those who stand up with Eisner Health, and promise to care for all Angelinos.
Unduplicated patient total for fiscal year 2018: 52,244

School-Based Health Centers
Visits: 5,896
Patients: 1,373

School-Based Dental Program
Visits: 1,469
Patients: 321

Total number of patient visits for fiscal year 2018: 201,136

Impact:
- Medical: 79.8%
- Dental: 15.4%
- Behavioral Health: 4.3%
- Vision: 0.4%
Prenatal
Your support helped us bring 2,500 babies into the world, provided 1,100 women with prenatal education, and prepared nearly 200 expecting dads through Daddy Boot Camp®.

Adult Care
Thousands of adults with chronic conditions benefited from the care and support they needed to manage their diseases and live a healthier life.

Pediatrics
Our clinicians provided 15,000 well-child visits, administered over 6,000 developmental screenings, and addressed the specialized needs of 1,100 asthma patients.

Dental
Over 700 children received dental sealants, a thin protective coating on their teeth, critical for preventing tooth decay.

Reproductive Health Services
Over 5,000 women, men, and teens received contraceptive management care, and over 2,000 women chose long-acting reversible contraceptives.

Community Outreach and Enrollment
Our staff assisted 6,414 individuals enroll in a health plan and reached over 35,000 community members through events and outreach.
Financial Statements

We rely on your support to fulfill our mission, so we handle all resources provided to us with the utmost care and respect. In recognition of this commitment, we are happy to share our financial information.

INCOME
$49,446,219

- 72% PATIENT REVENUE
- 11% CAPITATION
- 8% GOVERNMENT GRANTS
- 4% CONTRIBUTIONS
- 4% PERFORMANCE
- 1% OTHER INCOME

EXPENSES
$47,129,155

- 82% PROGRAM
- 17% ADMINISTRATION
- 1% FUNDRAISING
Without you, we wouldn’t be able to provide quality and compassionate care to the 50,000 infants, children, and adults we see each year. Eisner Health would like to take the opportunity to thank the following individuals, foundations, and partners for their contributions.

**Foundation and Community Supporters**

**$100,000+**
- Dignity Health California Hospital Medical Center
- FIGS Scrubs
- First 5 Los Angeles
- Good+ Foundation
- Health Resources Services & Administration
- Much Too Much
- The Ahmanson Foundation
- Valley Presbyterian Hospital
- Wholesome Wave

**$50,000+**
- Cedars-Sinai Medical Center
- Essential Access Health
- Good Hope Medical Foundation
- Health Care LA, IPA
- Kaiser Foundation Hospitals

**$25,000+**
- L.A. Care Health Plan
- Shelly’s Dance and Costume
- The Eisner Foundation
- The Green Foundation
- University of Southern California

**$10,000+**
- Blue Shield of CA Foundation
- City National Bank
- Delta Dental Community Cares Foundation
- Kaiser Permanente Downey
- Kaiser Permanente Panorama City
- Karl Kirchgessner Foundation
- Mark Hughes Foundation
- Panchura Quas Family Foundation

**Individual Supporters**

**$5,000+**
- Ellis Beesley
- Stan Berkman and Chris Murphy
- Rupert and Jean Grant
- Kevin Kroeker
- Leeba Lessin
- Terry Peters

**$2,500+**
- Randi Becker
- Warren J. Brodine and Mark A. Rhein
- Chris Isola
- Kevin Rossi
- Paul Song
- Ian Wiener
- Cindy J. Winebaum
**Center Board**

- **Officers**
  - Chair: Stan Berkman
  - President + CEO: Warren J. Brodine
  - Consumer Vice-Chair: Edward Matthews
  - Treasurer: Rupert Grant
  - Vice-Chair: Chona de Leon
  - Secretary: Irma Avila

- **Directors**
  - Victor Aguirre
  - Martine Singer
  - Dee Shaw
  - Eugene Veksler
  - Sanjay Vaswani
  - Martine Singer
  - Children’s Institute

* Designates consumer board member

**Foundation Board**

- **Officers**
  - Chair: Rupert Grant
  - President + CEO: Warren J. Brodine
  - Consumer Vice-Chair: Edward Matthews
  - Treasurer: Rupert Grant
  - Vice-Chair: Chona de Leon
  - Secretary: Irma Avila

- **Directors**
  - Randi Becker
  - Becky Murphy
  - Terry Peters
  - Craig Lawson & Co., LLC

**Executive Team**

- **Senior Team**
  - President + CEO: Warren J. Brodine
  - Senior VP + Chief Operating Officer: Chona de Leon
  - Senior VP Medical Affairs + Chief Medical Officer: Deborah Lerner, MD
  - VP Business Services + Government Affairs: Andrew Signey
  - VP Clinical Operations: Becky Murphy
  - General Counsel: Pajmon Zarrineghbal
  - Director of Development: Emily Bush
  - Director of Finance: Sergey Navolnev

**Friends ($100)**

- Richard Ayoub
- Jorge Banuelos
- Carol L. Becker
- Alexandra Bronk
- Clare Bronowski and Jeff Lee
- David M. Carlisle
- Karen Daniels
- Chris Feifer
- Caroline Graham
- Michael H. Horner
- Susan Hubbard
- Mary B. Hunt
- Carolyn Johnson

**$500+**

- Anonymous
- Jerry and Susan Becker
- Jim Berliner
- Cheryl J. Cooper
- Jeffrey Cunningham
- Curt and Alexes Degenfelder
- Chona de Leon
- Andy Eck
- Joshua Englander
- Russell Grossman
- Alexander Irvine
- John P. LeCrone
- Sam and Ashan Leslie
- Anthony Mistretta
- Nancy Monk and Allan Gordon
- David Morin
- Peter Roan
- Daniel Romo
- David and Susan Rosenblum
- Sherry Sexton
- Andrew Signey
- Joey Torres
- Ilene Willinger
- Chris Poole Wing

**Foundation**

- **Executive Team**
  - President + CEO: Warren J. Brodine
  - Senior VP + Chief Operating Officer: Chona de Leon
  - Senior VP Medical Affairs + Chief Medical Officer: Deborah Lerner, MD
  - VP Business Services + Government Affairs: Andrew Signey
  - VP Clinical Operations: Becky Murphy
  - General Counsel: Pajmon Zarrineghbal
  - Director of Development: Emily Bush
  - Director of Finance: Sergey Navolnev
Locations

1. Downtown Los Angeles
   1500–1530 S. Olive Street
   Los Angeles, CA 90015

2. Lynwood
   3680 East Imperial Hwy Suite 200
   Lynwood, CA 90262

3. Sherman Oaks
   15477 Ventura Blvd.
   Suite 300
   Dental Clinic Suite LL
   Sherman Oaks, CA 91403

4. Van Nuys
   6618 Van Nuys Blvd.
   Van Nuys, CA 91405

5. Panorama City
   15251-15253 Roscoe Blvd.
   Panorama City, CA 91402

6. California Hospital Medical Center
   Certified Nurse-Midwife & Ob/Gyn
   Call Panel
   1401 S. Grand Avenue
   Los Angeles, CA 90015

7. MLK Jr. Community Hospital
   Certified Nurse-Midwife & Ob/Gyn
   Call Panel & Hospitalist Program
   1680 E. 120th Street
   Los Angeles, CA 90059

8. Eisner Health Family Medicine Center at California Hospital
   1400 S. Grand Avenue, Suite 101
   Los Angeles, CA 90015

9. Women’s Health Center
   1513 S. Grand Avenue, Suite 250
   Los Angeles, CA 90015

10. Nevin Avenue Elementary
    1569 E. 32nd Street
    Los Angeles, CA 90011

11. San Pedro Street Elementary
    1635 S. San Pedro Street
    Los Angeles, CA 90015

12. Wadsworth Avenue Elementary School
    981 E. 41st Street
    Los Angeles, CA 90011

13. Women Infant Children (WIC)
    1649 Washington Boulevard
    Los Angeles, CA 90007

14. Metropolitan High School
    727 Wilson Street
    Los Angeles, CA 90021

15. Los Angeles High School
    4650 W. Olympic Blvd.
    Los Angeles, CA 90019

16. Santee Education Complex
    1921 Maple Avenue
    Los Angeles, CA 90011

PORTABLE DENTAL CLINICS

SCHOOL-BASED FAMILY PLANNING CLINICS
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